

**COMMUNITIES SELECT COMMITTEE 2014/15
ACTIONS AND RECOMMENDATIONS TRACKER – 18 MAY 2015**

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further action. The tracker is updated following each Committee. Once an action has been achieved and reported to the Committee it will be removed from the tracker.

Date of meeting	Item	Recommendations/Actions	Achieved/Outstanding?	Deadline	Responsible Cabinet Member/Member/Officer
23 JULY 2014	THE VISION FOR COMMUNITY LEARNING AND SKILLS	The Service work on integrating transport options into course information.	ONGOING A technical solution still has not been found to integrate Travel Smart into the other software that supports our part of the SCC site. Further options will be explored later in the year.	ASAP	Mark Irons Paul Brocklehurst Peter Milton Paul Hoffman Susie Kemp Helyn Clack Denise Le Gal
14 JANUARY 2015	MAGNA CARTA PROGRAMME	That the Committee requests further updates at the next two Select Committees. That the March update to the Committee include detail of the Heritage Lottery Fund bid, logistics around transport and parking, further information about the art work. That the May update include more specific information about the planned events for 15 June.	COMPLETED To be included during the March and May updates.	March and May meetings	Peter Milton Geri Silverstone Susie Kemp Helyn Clack
14 JANUARY 2015	CABINET MEMBER AND ASSOCIATE CABINET MEMBER PRIORITIES	That a short version of the Cabinet Member and Associate Cabinet Member priorities be placed in the agenda papers for the Committee.	ONGOING Priorities have been submitted for the Cabinet Associate and can be found in the agenda pages. Priorities for the Cabinet Member will be submitted after the Annual General Meeting of the Council.	ASAP	Helyn Clack Kay Hammond
19 MARCH 2015	CUSTOMER PROMISE – OUR COMMITMENT TO DELIVERING EXCELLENT SERVICE	That the Select Committee recommend that Cabinet endorse the new Customer Promise and approach to improving resident experience, on the condition that the wording of ‘treating you right’ is	COMPLETED The correction to the Customer Promise was made and the Committee will revisit the progress against Resident Experience in the future.		Mark Irons Helyn Clack

		amended. That the Select Committee track progress against the commitment to improve Resident Experience.			
19 MARCH 2015	RECOMMENDATIONS TRACKER AND FORWARD WORK PROGRAMME	It was agreed that a Magna Carta debrief item would be included on the Forward Work Programme for a future Committee.	COMPLETED Item has been noted on the Forward Work Programme.		Scrutiny Officer